

# QUANTUM Q9000VOIP SERIES

PROGRAMMING MANUAL V04262022



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This manual is subject to change without notice.

Pach and Company is not liable for any errors that might occur from use of this document, nor is any commitment to update the information herein implied.

Pach and Company does not assume any liability for any damages, which may arise in installation or use of the Quantum Q9000VOIP Series. Pach and Company does not assume liability for any incompatibility between the Quantum Q9000VOIP Series and users devices.

Pach & Company reserves the right to make changes without prior notice to any products in order to improve reliability, function or design.

**PRODUCTS LIMITED WARRANTY**

If your product does not work properly because of a defect in materials or workmanship, Pach and Company (referred to as the warrantor) will, for the length of the period indicated on the chart below, which starts with the date of original purchase (Limited Warranty Period), at its option either (a) repair your product with new or refurbished parts or (b) advance replacement with new or refurbished product. The decision to repair or advance replacement will be made by the warrantor. Advance replacement will be ship UPS ground under the warranty period with no charge. *The defective product must be return to Pach and Company within 15 days after receiving the advanced replacement otherwise you will be billed the full amount.*

**Parts:** Two (2) year, does not cover parts needed to re-install the product by the installer

**Labor:** Two (2) year, does not cover installation labor

Cards, Fobs and Transmitters warranted for 90 days

**LIMITED WARRANTY LIMITS AND EXCLUSIONS**

This limited warranty **ONLY COVERS** failures due to defects in materials or workmanship, and **DOES NOT COVER** normal wear and tear or cosmetic damage.

The Limited Warranty **ALSO DOES NOT COVER** damages which occurred in shipment, or failures which result from accidents, misuse, abuse, neglect, bug infestation, mishandling, misapplication, alteration, faulty installation, setup adjustment, misadjustment of consumer controls, improper maintenance, power line surge, lightning damage, modification, introduction to sand, humidity or liquids or product has been installed by non-license installer or damage that is attributable to acts of God.

**ADVANCE REPLACEMENT** can only be issued by Pach and Company Technical Department free of charge and transport by standard transportation (UPS Ground, Standard US mail, whichever is applicable). Our Technical Department has the right to decline advance replacement. It is your responsibility to return the defective part at your cost.

**THERE ARE NO EXPRESS WARRANTIES EXCEPT AS LISTED UNDER LIMITED WARRANTY COVERAGE . THE WARRANTOR IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT, OR RISING OUT OF ANY BREACH OF THIS LIMITED WARRANTY.** (As examples, this excludes damages for lost time, lost calls or messages, cost of having a unit removed or re-install if applicable, travel to and from the servicer.

**ALL EXPRESS AND IMPLIED WARRANTIES, INCLUDING THE WARRANTY OF MERCHANTABILITY, ARE LIMITED TO THE PERIOD OF THE LIMITED WARRANTY.**

Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitation on how long an implied warranty lasts, so the exclusions may not apply to you.

This Limited Warranty gives you specific legal rights and you may also have other rights which vary from state to state. If a problem with this product develops during or after the Limited Warranty period, you may contact your dealer/installer. If the problem is not handled to your satisfaction, then call Pach and Company at 1-888-678-7224.

**PARTS AND SERVICE, WHICH ARE NOT COVERED BY LIMITED WARRANTY, ARE YOUR RESPONSIBILITY.**

**CHAPTER 1****Getting Started****Introduction**

Pach & Company thanks and congratulates you on the purchase of your Quantum Q9000VOIP Series Telephone Entry Access Control Systems.

The manual is designed to guide you through the proper programming and use of the Quantum Q9000VOIP Series. It is important for you to read and follow the manual completely.

The product comes with two years Limited Warranty, see above for more detail

## Description

The Quantum Q9000VOIP Series is multi tenant telephone entry system.

Analog dial tone is supplied by AATA2

Capacity 900 tenants, 2000 cards or keyfobs and 900 access codes.

## Specification

**Input power:** 12VAC 40VA (12VAC supplied) or 12VDC 3.0A

**Minimal Current consumption:** 750-100mA

**DIMENSION:** 9-13/16"(H) x 11-13/16"(W) x 3-1/2"(D)

1x16 Liquid Crystal Display (LCD)

Built-in 26 Bit Wiegand Card Reader

RS-485 for Satellite system (up to eight satellite)

Two on-board relays

Two Auxiliary inputs

Two Door Sensors

Operating environment 10°F-140°F

Relative Humidity 0%-95% non-condensing

Double 3/4" knocks-out on the back and bottom panel

## Features

Web Based programming

Event recording

Automatic Enrollment

900 tenants, 2000 cards or keyfobs, 900 access codes

20 programmable time zones, 10 programmable auto-unlock schedules and 20 holiday schedules

10 programmable temporary cards and access codes for limited use

10 programmable unlock hold cards and access codes

## Accessories and Replacement parts

Visit our web site [www.pach-co.com](http://www.pach-co.com)

For missing part(s) call at (888) 678-7224, Monday-Friday 7:30 AM -4:00 PM Pacific Standard Time.

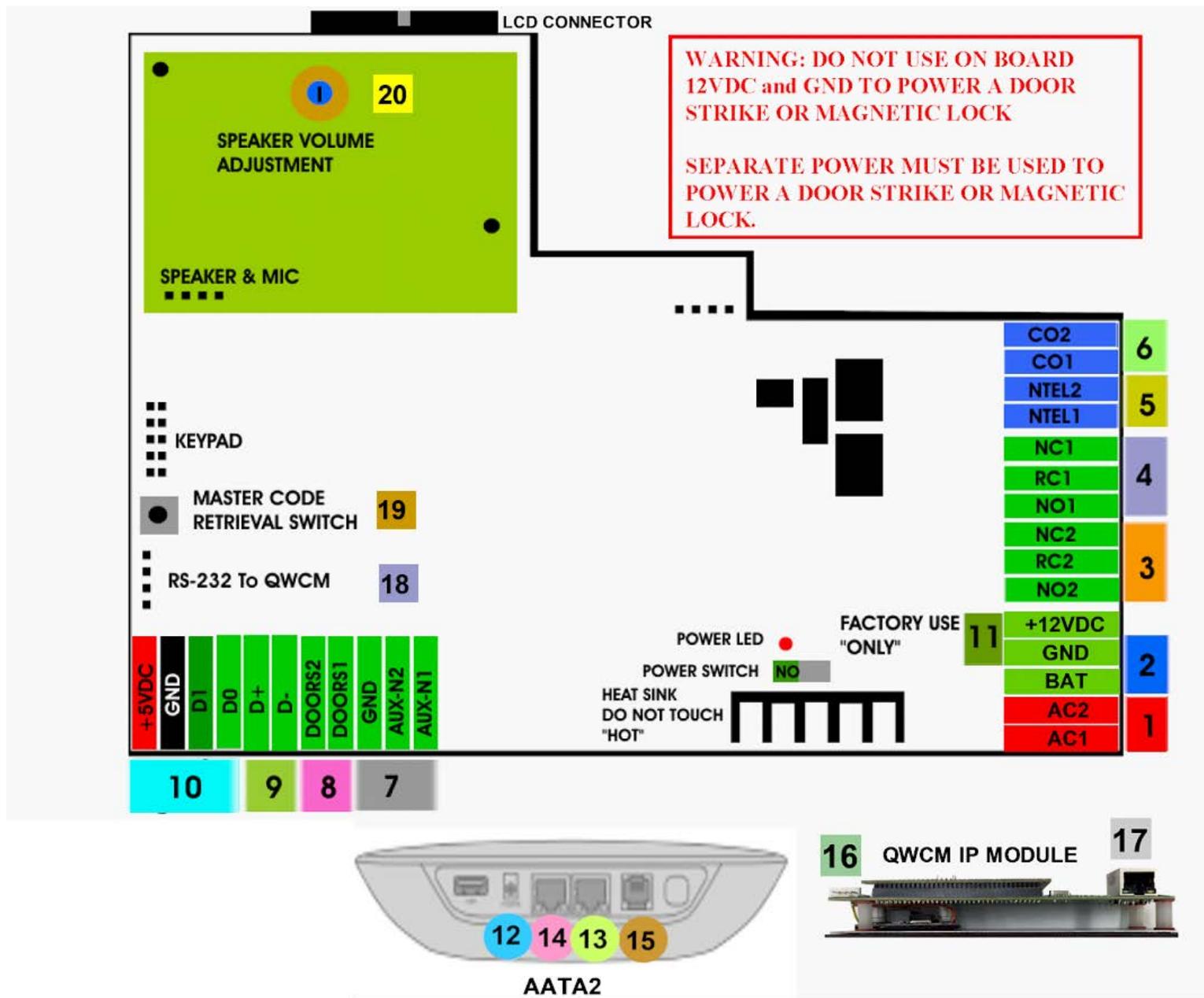
## CHAPTER 2

### Installation and Wiring Diagram



Follow the wiring diagram carefully. Improper installation will void the warranty. *Please call technical support in case you have any difficulties during the installation.*

Click the selection below for different applications



1. **AC1 and AC2**, Input Power 12VAC 40VA (supplied) or 12VDC 3.0A (not supplied). Measurement voltage under load must be 12.50-14.00 VAC (AC Transformer) or 13.50-14.00 VDC (DC power supply)
2. **BAT and GND**, Battery backup 12VDC 4.5Ahr.
3. **DOOR 2**, Dry contact relay for door strike or gate operator (must use separate power supply for the door strike)
4. **DOOR 1**, Dry contact relay for door strike or gate operator (must use separate power supply for the door strike)
5. **NTEL1 and NTEL2**, Telephone Out loop to next system (if more than one system and sharing the phone line)
6. **CO1 and CO2**, Analog Dial Tone telephone input.
7. **AUX1, AUX2 and GND**, Connect input device such exit switch, postal lock, etc.
8. **DOORS1, DOORS2, GND**, Door Sensor, connect to door switch to monitor door opening and closing.
9. **RS-485**, Slave units connection, up to 8 slave units.
10. **26-BIT Wiegand Input**
11. **12VDC and GND**, Factory use only to power the QWCM
12. **AATA2**, Power (5VDC 3A supplied)
13. **INTERNET**, Connect to a Router
14. N/A
15. **RJ11 ANALOG DIAL TONE**, Connect to No. 6
16. **QWCM**, Power and Communication connector, **Do Not remove the connector with the power On.**
17. **QWCM ETHERNET PORT**, Connect to the Router or Switch
18. **RS232**, Communication port, **Do Not remove the connector with the power On**
19. **MASTER CODE RETRIEVAL BUTTON**, Press and release then press 00# to retrieve the current Master Code.
20. **VOLUME ADJUSTMENT**, Counter clockwise to increase volume, Clockwise to decrease volume.

Assuming all wiring has been done properly according to [chapter 2](#) then turn the system On using the power switch as shown above on diagram. The LCD will display as below

**CHAPTER 3**  
**Keypad Correlation Table**



The QR5 buttons are lighted. Below are the correlation table for each key.

|  |   |
|--|---|
|  | = 1 _ . , ? : ; ! @ + - * / = # < > %                               |
|  | A B C a b c 2   |
|  | D E F d e f 3   |
|  | G H I g h i 4   |
|  | J K L j k l 5   |
|  | Cancel call, Erase incorrect letter or number, exit programming (*) |

|  |  |  |  |                             |
|--|--|--|--|-----------------------------|
|  |  |  |  | M N O m n o 6               |
|  |  |  |  | P Q R S p q r s 7           |
|  |  |  |  | T U V t u v 8               |
|  |  |  |  | W X Y Z w x y z 9           |
|  |  |  |  | SPACE                       |
|  |  |  |  | CALL, ENTER, EXCEPT PROGRAM |

Figure 3.1

**CHAPTER 4**  
**Programming**



**Log-in to Programming Mode**



1. Press 0 and # simultaneously, then release, the welcome screen will stop scrolling.
2. Enter 4-digit master code (default=0000) then press # (if you do not know the master code, see [chapter 2 step 8](#))

**SELECT FUN:**

**Function Code 00 - Change Master Code**



1. [Log-in to programming](#)
2. Enter 00 then #

**MASTER CODE:0000**

3. Enter new master code then press #

**Function code 01 - Add New Tenant Directory**



A tenant directory consists of directory code (2, 3 or 4 digits depending on the setup, see [function code 19](#)), tenant's name and phone number.

1. [Log-in to programming](#)
2. Enter 01 then #

**FWD DIR :**

3. Enter directory number (2, 3 or 4 digits depending on the setup, see function code 19) then #

**NAME**

----- see [Chapter 3](#) for keypad layout

4. Enter name up to 16 characters (name can be a person name, apartment number, etc., directory is sorted in alphabetical order) then press #

**PHONE NUM**

-----

5. Enter the tenant phone number up to 16-digit (land line, VOIP or cellular number, i.e: 9494982951) then press #.

[Return to step 3 to enter another tenant directory](#)

### Function Code 02 - Edit Existing Tenant Directory



1. [Log-in to programming](#)
2. Enter 02 then #, the display will show

**FWD DIR :**

3. Enter tenant directory number to be edited then #

**NAME**

**PACH AND COMPANY**

Enter new name up to 16 characters then press # or press # keep the existing name

**PHONE NUM**

----- see [Chapter 3](#) for keypad layout

4. Enter the a new tenant phone number up to 16-digit then press # or press # to keep the existing phone number.

[Return to step 3 to edit another tenant directory](#)

### Function Code 03 - Delete Tenant Directory



1. [Log-in to programming](#)
2. Enter 03 then #

**DEL FWD :**

3. Enter the tenant directory to be deleted then press #

**DELETED**

if directory exists

NOT EXIST

if directory does not exist

### Function Code 04 - Clear All Tenant Directories



1. [Log-in to programming](#)
2. Enter 04 then #

CLR ALL FWD(1):

3. Do the following:
  - Press 1 (to clear all directories) then press #
  - Press \* to cancel

ALL CLR

### Function Code 05 - Call Forwarding



Enable or disable call. Default setting= 1 (enable). If 1 (disable) is selected, the system can't make calls

1. [Log-in to programming](#)
2. Enter 05 then #

FWD(E=1, D=0):1

3. Enter 0= disable (default) or 1= enable then press #

### Function Code 06 - Add New Access Code



An access code is a keyless entry code to open the door. An access code can be programmed in 4, 5, 6, 7, or 8 digits, see [function code 09](#) to change the access code digit.

1. [Log-in to programming](#)
  2. Enter 06 then #
3. Enter the access code (4-8 digit, see [function code 09](#) ), then press #

NEWCODE:

NAME

----- see [Chapter 3](#) for keypad layout

4. Enter name up to 16 characters, then press #

DOOR(1,2,3):

5. Enter door 1 or 2, or 3 for both, then press #

TMZ SET(1-3):

6. Enter time zone 1-3 then press #

TMZ NO(0-20):\_ \_

7. Enter 00 (24 hours) - 20 see [function code 17](#) then press #

SAT ID: \_ \_ \_ \_ \_

8. Enter satellite system ID 0-7 (enter 0 if no satellite system connected to the main system) then press #

Another(0-1):\_

9. Enter
  - 0= no more additional time zone then press # and return to [step 3](#) to program another access code
  - 1= add additional time zone then press # and return to [step 6](#)
  - \* = exit programming

### Function Code 07 - Delete Access Code



1. [Log-in to programming](#)

2. Enter 07 then #

DELCODE: \_ \_ \_ \_

3. Enter code to be deleted then press #

CODE DELETED

if access code exists

CODE NOT EXIST

if access code does not exist

Repeat this step to delete another code

### Function Code 08 - Clear All Access Codes



1. [Log-in to programming](#)

2. Enter 07 then #

CLR ALL CODE(1) \_

3. Enter

1 to clear all access code then press #

ALL CODE CLEARED

or

\* to cancel

### Function Code 09 - Access Code Digit



1. [Log-in to programming](#)

2. Enter 09 then #

**CODE DIGIT: 4**

3. Enter 4, 5, 6, 7 or 8 (default setting is 4 digit) then press #

## Function Code 10 - Add Card



1. [Log-in to programming](#)
2. Enter 10 then #

**NEWCARD: \_ \_ \_ \_ \_**

3. Present the card or keyfob against the black window, the card or keyfob number will show on the display (or enter the last 8 digits of the number of the keyfob or card, then press #)

**NAME**

\_\_\_\_\_ see [Chapter 3](#) for keypad layout

4. Enter name up to 16 characters then press #

**DOOR(1,2,3):**

5. Enter door 1 or 2, or 3 for both then press #

**TMZ SET(1-3):**

6. Enter time zone 1-3 then press #

**TMZ NO(0-20):\_ \_**

7. Enter 00 (24 hours) - 20 see [function code 17](#) then press #

**SAT ID: \_ \_ \_ \_ \_**

8. Enter satellite system ID 0-7 (enter 0 if no satellite connected to the main system) then press #

**Another(0-1):\_**

9. Enter
  - 0= no more additional time zone then press # and return to [step 3](#) to add program another card
  - 1= add additional time zone then press # and return to [step 6](#)
  - \* = exit programming

## Function Code 11 - Delete Cards



1. [Log-in to programming](#)
2. Enter 11 then #

**DELCARD: \_ \_ \_ \_ \_**

3. Present the card or keyfob against the black window, the number will show on the display (or enter the last 8-digits of the card or keyfob) then press #

**CARD DELETED**

if card exists

**CARD NOT EXIST**

if card does not exist

Repeat this step to delete another code

### Function Code 12 - Clear All Cards



1. [Log-in to programming](#)
2. Enter 12 then #

**CLEAR ALL CARD(1) \_**

3. Enter

1 to clear all keyfobs or cards press #

**ALL CARD CLEARED**

or \* to cancel

### Function Code 13 - Set Time



1. [Log-in to programming](#)
2. Enter 13 then #

**TIME (HH:MM) 13:52**

3. Enter  
**HH**= in military time  
**MM**= minute  
the press #

### Function Code 14 - Set Date



1. [Log-in to programming](#)
2. Enter 14 then #

**DATE: 2011/08/11**

3. Enter YYYY/MM/DD  
**YYYY**= year  
**MM**= Month  
**DD**= Date  
then press #

**DAY(0=SUN): 2**

4. Enter  
**0**= Sunday, **1**= Monday, **2**= Tuesday, **3**= Wednesday, **4**= Thursday, **5**= Friday, **6**= Saturday  
then press #

**DAYLIGHT(0-1):1**

- Enter 0= NO Daylight Saving Zone (Hawaii, Indiana and Arizona) 1=Daylight Saving Zone then press #

### Function Code 15 - Initializing Event recording



The events are stored in the RAM buffer. The Event RAM buffer can hold 800-2000 events. The Events are stored as first in first out (FIFO). This function code will clear the event buffer.

- [Log-in to programming](#)
- Enter 15 then #

EVENT INIT(1):\_

Enter 1 then # to clear event buffer

INIT EVENT BUF...

or \* to cancel deletion

### Function Code 16 - Auto Unlock Schedule (AUS)



Unlocking and locking the door as program automatically. If the open time is 06:00 and close time 18:00, door 1,2 or both will unlock at 06:00 am and close at 06:00 pm. 10 AUS can be programmed.

- [Log-in to programming](#)
- Enter 16 then #

AUS NO(0-9):\_

- Enter AUS (0-9) then press #

ADD=1 DEL=0:\_

- Enter  
0= Delete the existing AUS the press #

DELETED

or

1= Add AUS then press #

OPEN TIME: \_ \_ \_ \_

- Enter open time in military then press #

CLOSE TIME: \_ \_ \_ \_

- Enter close time in military then press #

DAY(0-6) \_ \_ \_ \_ \_ \_

- Enter  
0= Sunday, 1= Monday, 2= Tuesday, 3= Wednesday, 4= Thursday, 5= Friday, 6= Saturday then press #

DOOR(1-3):\_

- Enter  
1= Relay 1 (door 1)

2= Relay 2 (door 2)  
 3= Both relay 1 and 2  
 then press #

9. [Return to step 3 to enter another AUS](#)

### Function Code 17 - Time Zone (TMZ)



A maximum of 20 Time Zones can be programmed and up to three time zones can be assigned to each access code or card to allow access during a certain time of the day.

1. [Log-in to programming](#)

2. Enter 17 then #

TMZ NO(0-20):\_ \_

3. Enter 01-20 (00=24 hours access automatically) then press #

ADD=1 DEL=0:\_

4. Enter

0= Delete the existing time zone then press #

DELETED

or

1= add new time zone then press #

START TIME: \_ \_ \_ \_

5. Enter start time in military then press #

END TIME: \_ \_ \_ \_

6. Enter end time in military then press #

DAY(0-6) \_ \_ \_ \_ \_

7. Enter

0= Sunday, 1= Monday, 2= Tuesday, 3= Wednesday, 4= Thursday, 5= Friday, 6= Saturday  
 then press #

[Return to step 3 to program more time zone](#)

### Function Code 18 - Holiday Zone (HLD)



HLD is to override Time Zone (TMZ) and Auto Unlock Schedule (AUS) during the holidays. Up to 20 Holidays can be programmed

1. [Log-in to programming](#)

2. Enter 18 then #

HLD NO(1-20):\_ \_

3. Enter 01-20 then press #

ADD=1 DEL=0:\_

4. Enter

0= Delete the existing holiday zone then press #

DELETED

or

1= add new holiday zone then press #

HOLIDAY: \_ \_ \_ \_

5. Enter month and date (i.e. 0704 for U.S.A Independence Day) then press #  
[Return to step 3 to add more holiday zones.](#)

## Function Code 19 - Directory Digit



Directory digit is a unique number that must be assigned for each tenant. By default, the directory is set to 3 digit but can be changed to 2 or 4 digits. The directory can also be used for [direct call](#).

1. [Log-in to programming](#)
2. Enter 19 then #

DIR DIGIT: 3

3. Enter 2, 3 or 4 digit then press #

## Function Code 20 - AUXIN1



*AUXIN1 is used for input device such as postal lock, infrared sensor, exit button, etc..AUXIN1 is associated with relay 1*

1. [Log-in to programming](#)
2. Enter 20 then #

AUXIN1:0

3. Enter
  - 0= disable (default setting)
  - 1= Enable control by relay 1 open door interval, see [function code 28](#)
  - 2= relay 1 control by AUXIN1
 then press #

## Function Code 21 - AUXIN2



*AUXIN2 is used for input device such as postal lock, infrared sensor, exit button, etc.. AUXIN2 is associated with relay 2*

1. [Log-in to programming](#)
2. Enter 21 then #

AUXIN2:0

3. Enter
  - 0= disable (default setting)
  - 1= Enable control by relay 2 open door interval, see [function code 29](#)
  - 2= relay 2 control by AUXIN2
 then press #

**Function Code 22 - Do Not Disturb**

If Do Not Disturb is enabled, then the calling feature is disabled.

1. [Log-in to programming](#)

2. Enter 21 then #

**NO DIST EN(1):0**

3. Enter 0= disable, 1= enable then press #

**Function Code 23 Lock-out Count**

The system will be disabled in about 60 seconds after pressing invalid access code or swiping invalid card as specified on the Lock-out Count.

1. [Log-in to programming](#)

2. Enter 23 then #

**LOCKOUT CNT:3**

3. Enter 1-9 (default=3) then press #

**Function Code 24 Alarm**

The system has a warning alarm if invalid code or card has been enter according to the setting on [function code 23](#).

1. [Log-in to programming](#)

2. Enter 24 then #

**ALARM NO(0-3):1**

3. Enter  
**0**= disable, **1**=disable system for 60 seconds and local beep (default setting), **2**= disable system for 60 seconds with no beep  
**3**= call directory (0-9) then press #

**Function Code 25 Keypad Beep**

Turn the keypad press beep On or Off

1. [Log-in to programming](#)

2. Enter 25 then #

**KEY BEEP(0-1):1**

3. Enter 0= off, 1= On (default) then press #

**Function Code 26 Door Beep**



Turn the door beep On or Off

1. [Log-in to programming](#)
2. Enter 26 then #

**DOOR BEEP(0-1):1**

3. Enter 0= off, 1= On (default) then press #

### Function Code 27 Talk Time



The amount of time the visitor can talk to the tenant. The timer starts as soon as the system is offhook.

1. [Log-in to programming](#)
2. Enter 27 then #

**TALK TIME:060**

3. Enter 10-240 seconds then press #

### Function Code 28 Unlock Relay 1 Time



The amount of time for relay 1 to trigger.

1. [Log-in to programming](#)
2. Enter 28 then #

**DOOR1 TIME:012**

3. Enter 01-99 (second) then press #

### Function Code 29 Unlock Relay 2 Time



The amount of time for relay 2 to trigger.

1. [Log-in to programming](#)
2. Enter 29 then #

**DOOR2 TIME:012**

3. Enter 01-99 (second) then press #

### Function Code 33 Temporary Code



The code will be expired after being used a certain amount of times specified (1-10 times) in the programming. Up to 10 temporary codes can be programmed.

1. [Log-in to programming](#)
2. Enter 33 then #

**TEMP CODE(0-1)**

3. Enter 0= delete existing temporary code or 1= add temporary code then press #

**CODE NO(1-10):** \_\_

4. Enter code number 01-10 then press #

**NEWCODE:**

5. Enter 4-8 digit code, see digit setting on [function code 09](#)

**NAME**----- see [Chapter 3](#) for keypad layout

6. Enter name then press #

**DOOR(1,2,3):**

7. Enter 1= relay 1(door 1), 2= relay 2 (door 2) or 3= both relay then press #

**TMZ SET(1-3):**

8. Enter time zone set 1-3 then press #

**TMZ NO(0-20):** \_\_

9. Enter 00 (24 hours) - 20 see [function code 17](#) then press #

**SAT ID:**-----

10. Enter Sat id 0-7 then press # (enter 0 if no satellite connected to the QR5)

**Another(0-1):**\_

11. Enter  
0= no more additional time zone then press # and return to [step 3](#) to program another temporary code  
1= add additional time zone then press # and return to [step 8](#)  
\* = exit programming

**Function Code 34 Special Code**

The code can be use to unlock hold (open hold) and use same code again to lock (close) door or gate. Up to 10 special codes can be programmed.

1. [Log-in to programming](#)

2. Enter 34 then #

**SPEC CODE(0-1):** \_

3. Enter 0= delete 1= add then press #

**CODE NO(1-10):** \_\_

4. Enter code 01-10 then press #

**NEWCODE:**

5. Enter 4-8 digit code, see digit setting on [function code 09](#)

**NAME**

-----

see [Chapter 3](#) for keypad layout

6. Enter name then press #

**DOOR(1,2,3):**

7. Enter 1= relay 1(door 1), 2= relay 2 (door 2) or 3= both relay then press #

**TMZ SET(1-3):**

8. Enter time zone 1-3 then press #

**TMZ NO(0-20):\_ \_**

9. Enter 00 (24 hours) - 20 see [function code 17](#) then press #

**SAT ID: \_ \_ \_ \_ \_**

10. Enter Sat ID 0-7 then press # (enter 0 if no satellite connected to the QR5)

**Another(0-1):\_**

11. Enter  
 0= no more additional time zone then press # and return to [step 3](#) to program another temporary code  
 1= add additional time zone then press # and return to [step 8](#)  
 \* = exit programming

## Function Code 35 Temporary Card



*The card will be expired after being used a certain amount of times specified (1-10 times) in the programming, Up to 10 temporary cards can be programmed.*

1. [Log-in to programming](#)

2. Enter 35 then #

**TEMP CARD(0-1): \_**

3. Enter 0= delete 1= add then press #

**CARD NO(1-10): \_**

4. Enter card 01-10 then press #

**NEWCARD: \_ \_ \_ \_ \_**

5. Present the card or fob in front of the black window, the system will register the card or fob 8-digit number printed then press #

**NAME**



see [Chapter 3](#) for keypad layout

6. Enter name and press #

**DOOR(1,2,3):**

7. Enter 1= relay 1 (door 1), 2= relay 2 (door 2) or 3= both relay then press #

**TMZ SET(1-3):**

8. Enter time zone 1-3 then press #

**TMZ NO(0-20):\_ \_**

9. Enter 00 (24 hours) - 20 see [function code 17](#) then press #

**SAT ID: \_ \_ \_ \_ \_**

10. Enter Sat ID 0-7 then press # (enter 0 if no satellite connected to the QR5)

**Another(0-1):\_**

11. Enter  
 0= no more additional time zone then press # and return to [step 3](#) to program another temporary code  
 1= add additional time zone then press # and return to [step 8](#)  
 \* = exit programming

## Function code 36 Special Card



The card can be use to unlock hold (open hold) and use same code again to lock (close) door or gate. Up to 10 special cards can be programmed.

1. [Log-in to programming](#)

2. Enter 36 then #

**SPEC CARD(0-1): \_**

3. Enter 0= delete 1= add then press #

**CARD NO(1-10): \_**

4. Enter code 01-10 then press #

**NEWCARD: \_ \_ \_ \_ \_**

5. Enter 4-8 digit code, see digit setting on [function code 09](#)

**NAME**



see [Chapter 3](#) for keypad layout

6. Present the card or fob in front of the black window, the system will register the card or fob 8-digit number printed then press #

**DOOR(1,2,3):**

- Enter 1= relay 1(door 1), 2= relay 2 (door 2) or 3= both relay then press #

**TMZ SET(1-3):**

- Enter time zone 1-3 then press #

**TMZ NO(0-20):\_ \_**

- Enter 00 (24 hours) - 20 see [function code 17](#) then press #

**SAT ID:\_\_\_\_\_**

- Enter Sat ID 0-7 then press # (enter 0 if no satellite connected to the QR5)

**Another(0-1):\_**

- Enter  
 0= no more additional time zone then press # and return to [step 3](#) to program another temporary code  
 1= add additional time zone then press # and return to [step 8](#)  
 \* = exit programming

### Function Code 38 System Acknowledge



The system will answer incoming outside call after the number of rings set. If the line associated with the system is connected to fax machine, alarm panel or any answering device. Disable this function.

- [Log-in to programming](#)
- Enter 38 then #

**SYS ACK(0-9):0**

- Press  
 0= disable auto answer  
 1-9= answer in 1-9 rings  
 then press #

### Function Code 39 Disable and Enable Remote Access



If no remote opening allow, disable it using this function code. Default setting is enabled.

- [Log-in to programming](#)
- Enter 39 then #

**DTMF ACC(0-1):1**

- Press  
 0= disable remote access  
 1= enable remote access (default)  
 then press #

### Function Code 40 DTMF Relay 1



By default the DTMF remote opening relay 1 (door 1) key number is set to 9 means pressing 9 will remotely trigger relay 1 (door 1). The number can be changed by selecting 1-9 to trigger relay 1 (door 1). **Note:** by default remote access for relay 2 is set to 8, see [function code 41](#). If you set relay 1 for key number 8 then you **MUST** change relay 2 to different key number even though relay 2 is not used.

1. [Log-in to programming](#)
2. Enter 40 then #

DTMF DOOR1(1-9)9

3. Press 1-9 (9 is default setting) then press #

### Function Code 41 DTMF Relay 2



By default the DTMF remote opening relay 2 (door 2) key number is set to 8 means pressing 8 will remotely trigger relay 2 (door 2). The number can be changed by selecting 1-9 to trigger relay 2 (door 2). **Note:** by default remote access for relay 1 is set to 9, see [function code 42](#). If you set relay 2 for key number 9 then you **MUST** change relay 1 to different key number even though relay 1 is not used.

1. [Log-in to programming](#)
2. Enter 41 then #

DTMF DOOR2(1-9)8

3. Press 1-9 (9 is default setting) then press #

### Function Code 42 Relay 2 Mode



Relay 2 can be set to four different mode: 1= door control, 2= trigger simultaneously as relay 1, 3= alarm mode (see [function code 24](#)), 4= turn relay 2 on/off remotely (DTMF key 7/6)

1. [Log-in to programming](#)
2. Enter 42 then #

RELAY2 MODE:1

3. Enter  
1= door control, 2=trigger simultaneously as relay 1, 3= alarm mode (see [function code 24](#)), 4= turn relay 2 on/off remotely (DTMF key 7/6), then press #

### Function Code 43 Do Not Disturb Time Zone



If you do not want to be disturbed from someone calling you from the system during certain hours of the days, you can create Do Not Disturb Time Zone. For example: 22:00-06:00 Monday-Sunday. Up to 10 Do Not Disturb Time Zones can be programmed.

1. [Log-in to programming](#)
2. Enter 43 then #

DND NO(0-9):\_

3. Enter 0-9 then press #

ADD=1 DEL=0:\_

4. Enter 0= delete, 1= add then press #

START TIME: \_ \_ \_ \_

5. Enter start time (military time) then press #

**END TIME:\_\_\_\_\_**

6. Enter end time then press # (military time, end time must be later than start time, if start time: 22:00 hour and end time: 06:00, two time zone must be created (22:00 hour - 24:00 hour, 00:01 hour 06:00 hour)

**DAY(0-6):\_\_\_\_\_**

7. Enter  
**0= Sunday, 1= Monday, 2= Tuesday, 3= Wednesday, 4= Thursday, 5= Friday, 6= Saturday**  
 then press #
8. [Return to step 3](#) to program another time zone

**Function Code 44 Disable Time Zone Relay**



*The system's relay can be disabled during certain time but the system is still in full operation. Maximum 10 disable time zones.*

1. [Log-in to programming](#)
2. Enter 44 then #

**DISABLE(0-9):\_**

3. Enter 0-9 then pres #

**ADD=1 DEL=0:\_**

4. Enter  
**0= Delete the existing time zone then press #**

**DELETED** or

**1= add new time zone then press #**

**START TIME:\_\_\_\_\_**

5. Enter start time in military then press #

**END TIME:\_\_\_\_\_**

6. Enter end time in military then press #

**DAY(0-6)\_\_\_\_\_**

7. Enter  
**0= Sunday, 1= Monday, 2= Tuesday, 3= Wednesday, 4= Thursday, 5= Friday, 6= Saturday**  
 then press #

[Return to step 3 to program more time zone](#)

**Function Code 45 Relay 1 and 2 Unlock Timer**



*Relay 1 and 2 can be unlock using count down timer 01-98 hours or 00=lock or 99= unlimited unlock hold.*

1. [Log-in to programming](#)

2. Enter 45 then #

WHICH DOOR: \_

3. Enter relay 1 (door 1) then press #

DOOR1 HOURS:00

then press #

or relay 2 (door 2) then press #,

DOOR2 HOURS:00

then press #

### Function Code 46 Firmware Version



To check the system's firmware version

1. [Log-in to programming](#)
2. Enter 46 then #

V2.0 09/09/11

### Function Code 48 PBX Enable



If the system is installed behind a Private Branch Exchange (PBX) then 9 is necessary before dialing an outside line. If this function is enabled then the system can only be dialing an outside line, it cannot dial the extension.

1. [Log-in to programming](#)
2. Enter 48 then #

PBX EN(0-1):0

3. Enter 0= disable or 1= enable then press #

PBX NUM:9

4. Enter the number to access dial tone to dial an outside line, generally 9 is the default number for most PBX system, then press #

Delay(1-5s):5

5. Select delay time for the PBX system to access dial tone, generally 2-3 second delay is plenty of time, then press #

### Function Code 49 Edit Existing Access Code, Temporary Code and Special Code



1. [Log-in to programming](#)
2. Enter 49 then #

CODE: \_ \_ \_ \_

3. Editing an Access Code [click here](#) or Editing a Temporary Code, [click here](#) or Editing a Special code, then [click here](#)

### Function Code 50 Erase Memory to Factory Default



**Warning:** This function code will erase the memory to factory default, no way to restore them unless the database has been saved in the computer.

1. [Log-in to programming](#)
2. Enter 50 then #

MEM DEFAULT(1):\_

3. Enter 0= cancel or 1= continue then press #

MEM DEFAULT WAIT

### Function Code 51 Welcome Screen



It consists of three segments and 16 characters for each segment

1. [Log-in to programming](#)
2. Enter 51 then #
3. 1st segment, enter the characters then press # see [Chapter 3](#) for keypad layout

\*\*\*PRESS 3 or 6

\_to scroll. Pres

4. 2nd segment, enter the characters then press # see [Chapter 3](#) for keypad layout

## CHAPTER 5 Operations



### 5.1 Call from the System



1. **Direct Call:** press # then directory code, see [function code 19](#)
2. **Scrolling:** press 3 or 6 to scroll name then press # to call the selected name

### 5.2 Opening Door Remotely



Relay 1 (door 1), press 9  
Relay 2 (door 2), press 8

### 5.3 Opening Door Using Access Code, Temporary Code, and Special Code



**Access code Standard Operation** is keyless entry code to open the door and door will be closed automatically, see [function code 06](#)

**Temporary Code** is used for limited number of times, maximum 10 times then the code will be expired, see [function code 33](#)

**Special Code** is used to unlock hold door and then use same code to lock the door, see [function code 34](#)

Press \* (display will stop scrolling) then press the 4, 5, 6, 7 or 8 digit access code as programmed on [Function Code 09](#)

#### 5.4 Opening Door Using Card, Temporary Card, and Special Card



The Quantum Q9000VOIP Series has built-in card reader. The door can be access using UFOB, UCLAM or UISO.

**Card Standard Operation** is used to open the door and door will be closed automatically, see [function code 10](#)

**Temporary Card** is used for limited of times, maximum 10 times then the card will be expired, see [function code 35](#)

**Special Card** is used to unlock hold door and then use same card to lock the door, see [function code 36](#)



**Pach and Company UFOB, UCLAM and UISO must be used to have access to the card reader. Other manufacturers card will not work.**

Swipe the card or keyfob as shown below. The card reader antenna is mounted behind the black square window.



#### 5.5 Extending Talk Time



The talk time timer is set on [function code 27](#). The warning beep will be heard one minute before the talk time is expired. It can be extended more another full cycle by pressing #

#### 5.6 Call the System from Remote Location



1. The system must be install in [Intercom and Call Forwarding Mode Wiring Diagram](#) or [Call Forwarding Mode wiring Diagram](#)
2. [Function code 38](#) must be set at least for 1 ring
3. [Function code 39](#) must be set to 1
4. You must have the system phone number
5. Call the system phone number if the system answered, short beep will be heard.
6. Press # then 4-digit Master code (default is 0000), short beep will be heard if master code is accepted
7. Press \* to establish two ways communication
8. Press 9 to release relay 1 (door 1) or 8 to release relay 2 (door 2).

## CHAPTER 6

### QWCM Internet IP Module



The QWCM Web Based module is included on Q9000VOIP Series.

Click [here](#) for QWCM manual

QWCM DEFAULT SETTING

IP: 192.168.1.230

SUBNET: 255.255.255.0

GATEWAY: 192.168.1.1

DNS: 192.168.1.1

USERNAME: Administrator

PASSWORD: pach or 8888

